

## Request an Opt-Out/Opt-In

You may request a LexisNexis® Risk Solutions Opt-Out/Opt-In for yourself or on behalf of someone for whom you have legal authority. In addition, SageStream, LLC is now a part of LexisNexis; your Opt-Out or Opt-In request will also be reflected in your file with SageStream, LLC, if applicable.

The information contained on this page applies to individuals who would like to Opt-Out or Opt-In to the following: (1) Direct Marketing Services, (2) the Fair Credit Reporting Act Prescreen List, or (3) Opt-Out due to a threat of personal safety. Information regarding how to request an Opt-Out under state privacy law or a security freeze regarding information under the Fair Credit Reporting Act is also provided below. In addition, SageStream, LLC is now a part of LexisNexis Risk Solutions Inc.; therefore, your Prescreen Opt-Out or Opt-In request will also be reflected in your file with SageStream, LLC, if applicable

Please submit a separate request for each individual and complete all the appropriate items on the request form. Once we have received your completed Opt-Out/Opt-In Request Form, we will process your request, then send you a letter indicating that your request has been completed.

You may request an Opt-Out/Opt-In using one of the following options:

- **Online:** Submit your Opt-Out/Opt-In request online for yourself, or on behalf of someone else as their authorized representative, such as a legal guardian or valid power of attorney by completing our Online Opt-Out/Opt-In Request Form here: <https://consumer.risk.lexisnexis.com/opt>
- **Mail:** You can also request an Opt-Out/Opt-In via U.S. Mail using the **Printable Request Forms** below. Once you have downloaded and printed a copy of the form, please complete all the sections and send it to us via U.S. Mail using the address below:

LexisNexis Risk Solutions Consumer Center  
Attn: Opt-Out/Opt-In  
P.O. Box 105108  
Atlanta, GA 30348-5108

- **Phone:** You can request your Opt-Out/Opt-In via phone at 1-888-497-0011.

**Opting Out Pursuant to Your State Privacy Law:** Certain States grant their residents rights with respect to their personal information. To view information regarding privacy rights in your state, visit our website at <https://consumer.risk.lexisnexis.com/privacy>

If you would like additional information on LexisNexis Risk Solutions Inc.'s Privacy Policy and Opt-Out options, please visit our website at <https://risk.lexisnexis.com/group/privacy-policy>

**Security Freeze:** You may also request a security freeze regarding information under the Fair Credit Reporting Act.

Applying a security freeze prohibits LexisNexis Risk Solutions Inc. and SageStream, LLC from releasing your LexisNexis Consumer Disclosure Report, your SageStream Consumer Report, or your credit score without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent.

Visit our website at <https://consumer.risk.lexisnexis.com/freeze> to view information regarding security freezes.

## Protecting Your Information Through Authentication

### 1. Why do I need to provide personal information?

Your personal information, such as your Social Security number and date of birth, is only used to confirm your identity. This ensures that only you, and not someone unauthorized, can access your personal information. LexisNexis Risk Solutions uses a secure authentication process similar to those used by banks and credit card companies to protect your data from unauthorized access.

### 2. What do “confirm your identity,” “verify your identity,” and “authentication” mean?

These terms refer to the process of verifying that the person making the request is indeed you. This verification is crucial to prevent fraud and ensure that your personal information is not provided to someone falsely claiming to be you.

### 3. Will the information that I provide be provided or sold to other companies?

No. The information you provide will be used exclusively by LexisNexis Risk Solutions for authentication and consumer disclosure purposes. It will be compared against existing data in our system to verify your identity and will not be provided or sold to any other company.

### 4. Have criminals been able to access information supplied during the authentication process from LexisNexis Risk Solutions in the past?

No. Information supplied by the consumer directly to LexisNexis Risk Solutions for authentication purposes is not distributed to, or accessible by, third parties.

### 5. Is there another way to request an Opt-Out or Opt-In without going through authentication?

No. To ensure the request is submitted by you and not someone else, you must provide identity information that can be matched against our system to verify your identity. This is the most secure way to process your Opt-Out/Opt-In request.